

OFFICIAL

Version Date: Wednesday, 19 April 2017



Devon & Cornwall Police
Building safer communities together

A Summer Update from your Local Neighbourhood Police Team

Hello all, we hope that you are well and enjoyed the most of the summer months. Summer brought the sun, rain, tourists and the issues that come with the busier months. The '101' phone line has been inundated with calls, a lot of which aren't police matters. As a result, the call waiting times have been increased, much to the frustration of members of the public wishing to report crime and non-emergency incidents.

Devon and Cornwall Police have launched the 'ClickB4Ucall' campaign in an attempt to reduce the waiting time on the '101' phone line. Incidents of dog fouling, parking issues and noisy neighbours are not a police matter and can be resolved through other lines of contact. The 'ClickB4Ucall' campaign on the Devon and Cornwall Police website provides a list of key contacts which could be used to resolve your issue.

In addition to this, 'Ask the Police' is an online facility which has a list of frequently asked questions to the police which may be able to resolve your issue without contacting '101'. If you require speaking to an individual officer about a crime or incident they are dealing with or pass them a message, you can do so through the 'Message an Officer' feature on the force website.

If these have proven unsuccessful or you wish to report a non-emergency incident or crime, you can now do so by emailing 101@dc.police.uk or reporting crime online through the force website. These five lines of contact are a great, simple and effective alternative to calling '101'.

Why call when you don't have to?

The graphic features three cartoon police officers standing on a blue background. The officer on the left is blue and has a sign that says 'Ask the Police'. The middle officer is green and has a sign that says 'Report Crime Online'. The officer on the right is red and has a sign that says 'Email 101'. Below them is the website address dc.police.uk/clickB4Ucall and the text 'Always call 999 in an emergency'. The Devon & Cornwall Police crest and name are also present.

dc.police.uk/clickB4Ucall
Always call 999 in an emergency

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